



Warranty

USCutter will repair or replace parts and equipment found to be defective in materials or workmanship during the warranty period subject to the following:

- USCutter will supply new or rebuilt parts to replace parts that are found to be defective within the warranty period instead of replacing the equipment outright. USCutter will ship these parts via ground shipping with no cost to the customer as long as the shipment is within the United States. Full telephone-based support will be given by USCutter representatives to aid the customer in the replacement of any parts sent.
 - If USCutter, at its sole discretion, determines that the equipment is not able to be repaired, then an RMA number will be assigned and the customer authorized to return the equipment for replacement.
 - Any equipment older than 30 days may be replaced with a certified refurbished unit at our discretion.
 - Included software if any, will be covered by a separate warranty included with software.
 - If you are having issues with a product or service purchased from the company, please contact the support department.
 - All returns must be authorized by an USCutter representative before the product is shipped. The USCutter representative will issue a Return Merchandise Authorization (RMA) number that must be put on the outside of the returned item packaging. US Cutter will not be responsible for any item sent back without an RMA in place and it may be returned to customer only if they will be responsible for any shipping costs.
 - Any item being returned to USCutter (excluding items over 70 lbs. which require freight shipping) are eligible for a flat rate ground shipping label at the market rate. Items determined to be defective within first 30 days or improperly shipped will receive this label free of charge. The customer may choose their own shipping method as long as tracking information is communicated to and acknowledged by USCutter.
 - Items should be returned in their original packaging. Items returned in other than the original packaging may be assessed additional restocking fees of up to 50% and USCutter will not be responsible for any damage of returned items that is a result of improper shipping methods.
 - Items returned for a refund may be subject to restocking fees. Once a refund is processed it will usually be returned to the originating account within 7 to 10 business days, depending on the customer's bank.
- Warranty Exclusions and Verification:
- Warranty does not include coverage of "consumables" or any item that is commonly subject to wear and tear.

- USCutter reserves the right to request proof in the form of photos as proof of defects or to document failure of parts replaced under warranty.
- USCutter DOES NOT COVER ANY INDIRECT DAMAGES OR LOSS OF PRODUCT OR REVENUE. Repair or replacement of defective parts or components under the terms of this warranty is the EXCLUSIVE REMEDY. USCutter is not liable for any incidental, consequential, or indirect damages of any kind, including without limitation personal injury, death, property damage, environmental damage, theft or loss of product, loss of revenue or profits, business interruption, or any other business or commercial loss. USCutter is not liable for any claims or lawsuits asserted against our customers or any claims or lawsuits related to the unlawful or fraudulent use of our product.
- Damage suffered by supplied equipment due to neglect, abuse, misuse, power surge or act of nature is not covered.
- This offer covers Gallery Series products purchased and installed in the United States and is not valid elsewhere.

THIS WARRANTY CONTAINED HEREIN IS EXCLUSIVE AND THEREFORE NO OTHER EXPRESS, IMPLIED OR STATUTORY WARRANTIES. WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR APPLICATION ARE EXPRESSLY EXCLUDED.