

# START HERE

## IMPORTANT SAFETY INSTRUCTIONS

please read all safety instructions in full before proceeding

- **Intended usage of this Heat Press:** This heat press is designed to press heat transfer vinyl (HTV), sublimation and transfer papers onto soft garments.
- Do not attempt to set the temperature on this device at higher than 480 degrees Fahrenheit as it will burn out the heating element. Avoid use of this heat press for other activities such as food preparation or extraction of oils from plant materials and other uses.
- Use of this heat press in a manner other than intended will void the warranty, damage the machine, and constitute a fire hazard.
- Preserve the shipping carton: Please do not discard or disassemble the carton this heat press came in. It was designed to hold the weight of this machine during shipping. Should you need to return the equipment due to warranty or repair, you will need it. Do not attempt to ship this equipment in a different container.
- Use extreme care during operation: Please also be careful as you operate the heat press. During operation the platens will get hot enough to do serious injury to you should you touch them, and surrounding metal parts will also reach high temperatures.
- Please educate children and others around this equipment that it is not a toy and can cause severe burns and/or injury if the unit is closed onto fingers or other body parts.
- The heat press is heavy - to avoid injury, always use two people whenever uncrating, lifting, converting or transporting the equipment. Use work gloves, steel toe safety shoes and proper eye protection.
- Electrical Source: This heat press is designed for the North American market and is designed to plug into a standard household 3 prong outlet. (110-120V/60Hz.) Do not attempt to use this press with a two prong electrical cord or otherwise use it without proper grounding.

# 15"x15"

## Dual Platen Auto Open Heat Press Operation Guide



## Warranty and Returns

The warranty for this products product is 1 year from date received.

USCutter will repair or replace parts and equipment found to be defective in materials or workmanship during the warranty period subject to the following:

USCutter will supply new or rebuilt parts to replace parts that are found to be defective within the warranty period instead of replacing the equipment outright.

USCutter will ship these parts via UPS ground shipping with no cost to the customer as long as the shipment is within the United States. Full telephone based support will be given by USCutter representatives to aid the customer in the replacement of any parts sent.

If USCutter, at its sole discretion, determines that the equipment is not able to be repaired, then an RMA number will be assigned and the customer authorized to return the equipment for replacement. Any equipment older than 30 days may be replaced with a certified refurbished unit at our discretion.

**Warranty and Exchange Process:**  
If you are having issues with a product or service purchased from the company, please contact the support department at [support.uscutter.com](https://support.uscutter.com) The site features the latest contact information, links to our knowledge base, live chat, troubleshooting documents and a system for submitting a "ticket" to request customer and product support services or to obtain a product return authorization. All returns must be authorized by an USCutter representative before the product shipped. The USCutter representative will issue a Return Merchandise Authorization (RMA) number that must be put on the outside of the returned item packaging.

Any item being returned to USCutter (excluding items over 70 lbs which require freight shipping) are eligible for a flat rate ground shipping label at the market rate. Items determined to be defective within first 30 days or improperly shipped will receive this label free of charge. The customer may choose their own shipping method as long as tracking information is communicated to and acknowledged by USCutter. Platens and other elements must be cleaned of any plant matter or residue before they are packed for shipment. All items must be returned in original packaging. USCutter will not be responsible for any damage of returned items that is a result of improper shipping methods

US Cutter will not be responsible for any item sent back without an RMA in place. In the event that an item is sent without an RMA, it may be returned to customer only if they will be responsible for any shipping costs.

**Restocking Fees:** Any item returned as defective or under warranty will be assessed a 20% restocking fee if returned for cash refund. Warranty does not include coverage of "consumables" or any item that is commonly subject to wear and tear. This would include blades, blade holders, cutting strips and vinyl once packaging is opened.

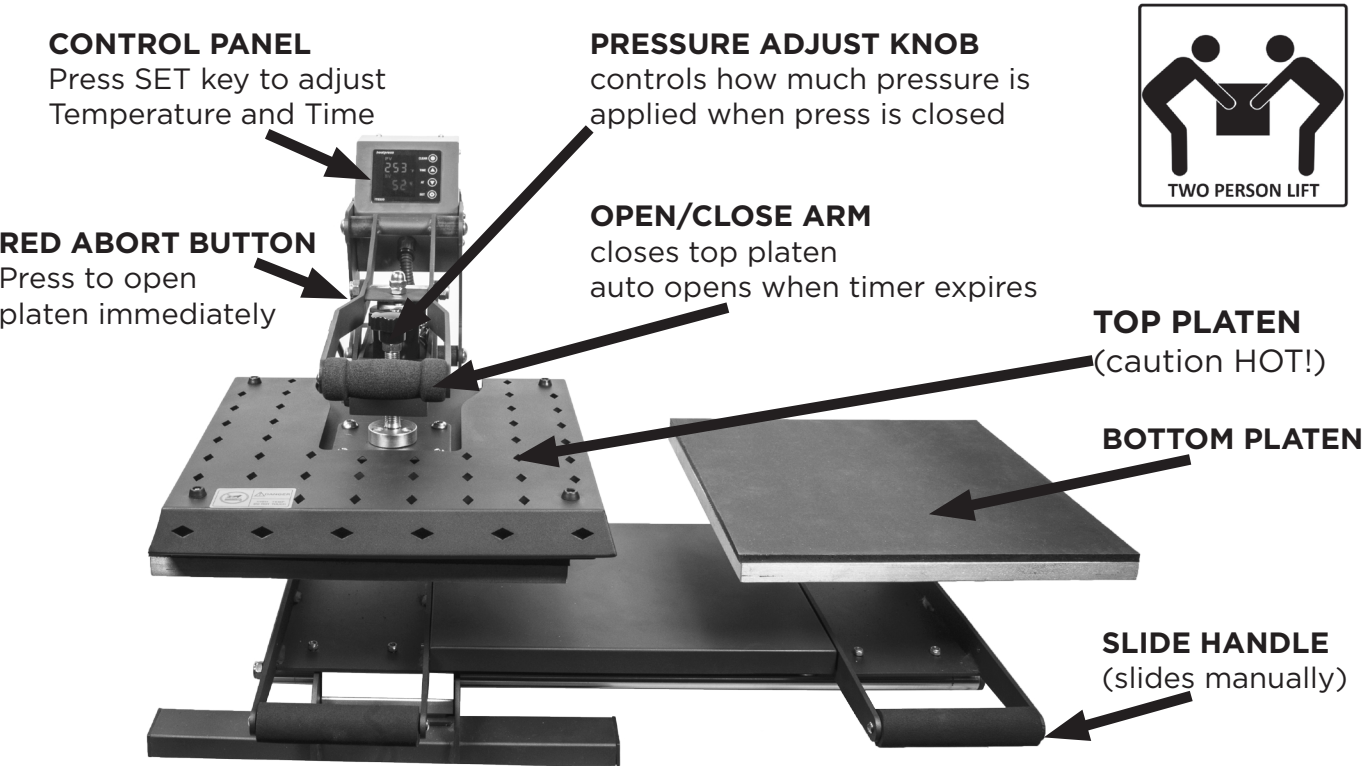
**Defective Items:** If any item arrives in unusable condition, USCutter must be notified within 30 days or receiving the product or replacement may not be provided.

USCutter reserves the right to request proof in the form of photos as proof of defects or to document failure of parts replaced under warranty.

USCutter DOES NOT COVER ANY INDIRECT DAMAGES OR LOSS OF PRODUCT OR REVENUE. Repair or replacement of defective parts or components is under the terms of this warranty is the EXCLUSIVE REMEDY. USCutter is not liable for any incidental, consequential, or indirect damages of any kind, including without limitation personal injury, death, property damage, environmental damage, theft or loss of product, loss of revenue or profits, business interruption, or any other business or commercial loss. USCutter is not liable for any claims or lawsuits asserted against our customers or any claims or lawsuits related to the unlawful or fraudulent use of our product.

Damage suffered to equipment due to neglect, abuse, misuse, power surge or act of nature is not covered.

THE WARRANTY CONTAINED HEREIN IS EXCLUSIVE AND THEREFORE NO OTHER EXPRESS, IMPLIED OR STATUTORY WARRANTIES APPLY. WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR APPLICATION ARE EXPRESSLY EXCLUDED.

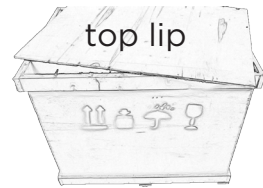


PLEASE READ ALL SAFETY INSTRUCTIONS BEFORE PROCEEDING

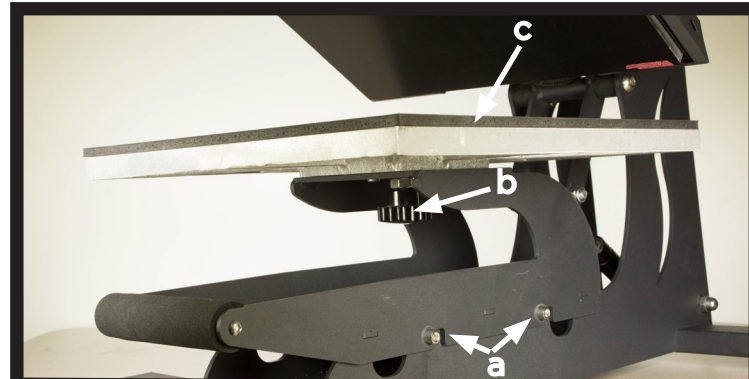




Using a hammer and crowbar pry open top lip of crate as shown to the right



Use the provided allen key to convert to double platen configuration



**STEP 1** - Using in box provided allen key, remove the (qty 4) single platen base bolts as indicated by arrow "a"

**STEP 2** - Unscrew platen knob as indicated by arrow "b"

**STEP 3** - Remove the bottom platen as indicated by arrow "c"



**STEP 4** - Remove single platen base so that only the bottom frame remains as indicated by arrow "d"



**STEP 5** - Insert the double platen base into the bottom frame as indicated by arrow "e"



**STEP 6** - With the inbox supplied allen key fasten the double platen base to bottom frame using two bolts as indicated by the arrow "f"

**STEP 7** - Cover bottom frame with cover plate, attach desired platens and you are ready to start operating the press

## HOW TO PRESS HEAT TRANSFER VINYL (HTV)

Follow manufacturer instructions on materials you press: Always use recommended settings from the manufacturer for any material used in this press. Those instructions are usually always available on-line from the material maker.

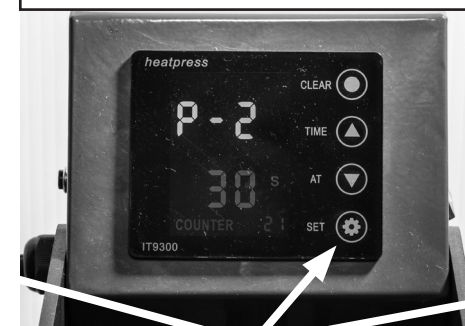
1. Use a vinyl cutter to cut your heat transfer vinyl material. Remember, that unless otherwise instructed by the manufacturer, you will want to Mirror the design so that when it cuts it appears backwards.
2. Weed your design, removing the excess material. Remember to remove any material inside the cavity such as the inside of the letters O and A.
3. Set the appropriate heating temperature for the material you are using according manufacturer's recommended settings. Some typical values can be found on the USCutter website in the Support area.
4. Use the Pressure Adjustment Knob on the top of the press to adjust the pressure as recommended.
5. When the heat press reaches it's target temperature, place your garment on the bottom platen so that it is flat and there are no wrinkles in the material. Warning: The Platens will be VERY HOT!
6. Pre-press the garment for 2 to 3 seconds to remove wrinkles and moisture. Press RED Abort Key to open.
7. Position the heat transfer vinyl on the shirt so that the colored vinyl on the liner is touching the shirt. Your design should appear through the liner un-mirrored.
8. Lay a sheet of non-stick paper over the design to keep the top platen clean and avoid scorching the surface of your heat transfer vinyl.
9. Press the material at the time/temperature recommended by the manufacturer.
10. The Dual Platen press allows you to prep a garment on the second platen while the first is pressing.
11. Open the press and remove the non-stick paper. Set it aside as it can be re-used.
12. Peel the liner off the top of the garment based on manufacturer instructions.
13. Manually slide dual platen base so that second platen is now under top heating platen.

Test before you press: We encourage you to always do a test of your fabric and HTV or transfer paper together using a small sample of the materials before you do volume production. If possible your test should include actually washing and drying a pressed garment to assure that the media has properly adhered to the garment using the heat and pressure setting you have selected.

**P1** - Use Up/Down arrow keys to select target temp



**P2** - Number of seconds for press to be closed

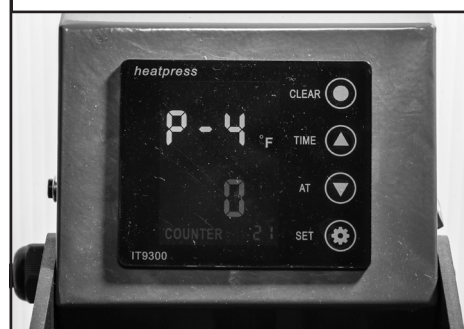


**P3** - Select temperature in Fahrenheit or Celsius



Press **SET** key to advance to next screen

**P4** - Administrative setting (leave at zero)



**P5** - Number of seconds to sound alert before open



Press/Hold **CLEAR** key to reset counter

