



The Ultimate Sublimation Panels

LIMITED FIVE YEAR WARRANTY



## LIMITED 5 YEAR WARRANTY FOR DURALUXE PANELS

**Duraluxe Inc.** warrants customers that all aluminum panels shall be free from workmanship and/or material defects for the period specified below, subject to the conditions of this warranty.

DURALUXE LIABILITY UNDER THIS 5 YEAR WARRANTY, FROM THE DATE OF SALE, SHALL BE LIMITED TO THE REPLACEMENT OF THE NON-CONFORMING PRODUCTS, AS DETERMINED BY DURALUXE AT ITS SOLE DISCRETION AND DOES NOT INCLUDE REMOVAL OR INSTALLATION COSTS OF ANY KIND.

## TERMS AND CONDITIONS

This warranty covers only those workmanship and material defects as specified herein and does not include defects or damages attributable to improper handling, installation, and/or application of the product, use or maintenance, normal weathering, exposure to highly corrosive environments, defects caused by accident, fire, flood, acts of god, or occurrences beyond the control of DURALUXE. The original warranty period shall not be extended by repair or replacement.

1. Within 5 years of sales, decorated panels will not fade in color more than an average of six (6) units as measured by Hunter Lab Color difference as set forth in ASTM D2244 Section 6.3 as of the application date and in such way as to significantly adversely affect the appearance of the surface to which the product has been applied and result in damage to the surface.
2. Within 5 years of sales, coated surface will exhibit minimum gloss retention of 30% from the original as measured in accordance with ASTM D523 using 60 degree reading. In addition, coating shall not chalk in excess of standard number 8 as illustrated in the ASTM D64214 test method A.
3. The coatings on DURALUXE panels will not peel, chip, crack or blister under normal environmental exposures. Bending of the panels is not allowed and is not covered by this warrantee.
4. Duraluxe agrees to replace any Duraluxe Aluminum Panels which are deemed defective as per point 1, 2 and 3 within the duration of the warranty. Duraluxe Aluminum Panels are warrantied for 5 years of outdoor use worldwide with the condition that only approved sublimation inks (Sawgrass, Jtec, Kiian, Sensient, STS, Epson, EFI) be used.

Pease contact us if you are using different inks for verification and approval.

## TERMS AND CONDITIONS CONTINUED

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5. Applicator must sublimate the transfer inks onto DURALUXE panels for 140-160 seconds, with a pre-heated flat press machine, at 205C/401F (surface metal temperature) with powder coating side face down. This sublimation condition is critical for the good penetration of the sublimation inks inside the full thickness of the powder coating layer.

Not following these procedures will void the warranty.

## END USER RESPONSIBILITY

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Maintenance and cleaning must be documented in accordance to the manufacturer of the coated products instructions. A systematic maintenance program must be maintained to clean the surface periodically so as to prevent accumulation of concentrated salt deposits (coastal areas) and foreign debris.

## CLAIMS

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Any claim for defect under this warranty must be submitted to DURALUXE in writing within 30 days after the discovery. DURALUXE must be given the opportunity to inspect the panel if installed at job site to determine the cause of failure.

## GENERAL PROVISIONS

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Except as expressly provided in this warranty, DURALUXE MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING THE WARRANTY OF MERCHANTABILITY; NO WARRANTY OF FITNESS FOR PARTICULAR PURPOSE AND NO WARRANTY FOR NON-INFRINGEMENT. DURALUXE IS NOT RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGE, LOSS OR INJURY TO PERSONS OR PROPERTY. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. DURALUXE SHALL NOT BE LIABLE TO DISTRIBUTOR'S CUSTOMERS OR END USERS FOR LOSS OF PROFIT OR OTHER ECONOMIC LOSS, OR FOR INDIRECT, SPECIAL, CONSEQUENTIAL, OR OTHER SIMILAR DAMAGES. DURALUXE SHALL NOT BE LIABLE TO DISTRIBUTOR FOR ANY CLAIMS BY DISTRIBUTOR'S CUSTOMERS OR END USERS OR ANY CLAIMS ARISING OUT OF CLAIMS BY DISTRIBUTOR'S CUSTOMERS OR END USERS FOR LOSS OF PROFIT OR OTHER ECONOMIC LOSS, OR FOR INDIRECT, SPECIAL, CONSEQUENTIAL, OR OTHER SIMILAR DAMAGES.

Certain States do not allow limitation on the duration of an implied warranty or whether a warranty can exclude or limit incidental or consequential damages, therefore these limitations may not apply to you.